

# South Hinksey Parish Council

## Grant Application Form

<b>Name of organisation</b>	Oxfordshire South & Vale Citizens Advice
<b>Name and position of contact</b>	Jon Bright - Director
<b>Contact address</b>	Abbey House, Abbey Close, Abingdon, OX14 3PB
<b>Contact email address</b>	jon.bright@osavcab.org.uk
<b>Contact telephone number</b>	01235 550553
<b>Title of project</b>	Grant Aid
<b>Amount requested</b>	Please see details on project section below
<b>Date of application</b>	18/01/2021
<b>Details of project including:</b> <ul style="list-style-type: none"><li>• <b>how project will benefit the parish or parishioners</b></li><li>• <b>project timetable</b></li><li>• <b>when funds are needed</b></li><li>• <b>other sources of funding explored</b></li><li>• <b>breakdown of costings</b></li></ul> <b>Continue on separate sheet if necessary</b>	<p>Many local residents rely on our advice. In 2019/20, we advised <b>11,209</b> people from South and The Vale in face-to-face meetings or by phone. This total included <b>24 residents from South Hinksey.</b></p> <p>Each advice session costs on average about <b>£36</b> so the <b>total cost of our service for your parish was an estimated £864.00.</b> About 50% of this amount is covered by District Council grant but this is reducing year on year. We therefore need to secure funding from a wider range of sources – including Town and Parish Councils, local charities and fundraising.</p> <p>You can be confident that contributing to Citizens Advice makes a difference. We help over three quarters of our clients (<b>78%</b>) resolve their problems and <b>86% in total</b> to find a way forward. Our support prevents some from losing their home or job and for many has a beneficial effect on their mental health.</p> <p>Furthermore, our clients give us high satisfaction scores. We provide value for money with a low 'cost per case' figure. Until Covid-19, our <b>100</b></p>

20a Harley Road, Oxford, OX2 0HR

☎ 07419 991623, ✉ [clerk@southhinksey-pc.gov.uk](mailto:clerk@southhinksey-pc.gov.uk)

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	<p>skilled (unpaid) volunteer advisers worked from <b>4</b> Advice Centres and <b>4</b> outreach locations across the 2 districts, supported by just <b>10</b> FTE paid staff.</p> <p>When Covid struck, we closed our advice centres and equipped our 100 advisers and staff to work from home on our Advice Line service. This was a major undertaking requiring us to provide new ICT to advisers and ensure security, confidentiality and connection to Citizens Advice systems from their homes. We were able to complete this shift quickly.</p> <p>In the 6 months from April to September 2020, we advised <b>3,753</b> people from South and Vale communities. During this period, we were told we were one of the 5 strongest local Citizens Advice performers in the country. In September, we partially reopened our 4 main advice centres.</p> <p>To give a flavour of our work and its impact, I attach some case studies.</p> <p>We are very grateful for your past support. I do hope you will be able to help us on this occasion. Your support is more vital than ever. We expect to see an increase over the next year in the number of local residents affected by debt and other financial issues as a result of the pandemic.</p> <p>We are seeking a grant to contribute to the costs of recruiting, training, supporting and supervising all the volunteers that operate from our Abingdon Advice Centre in Abbey House. We have 50 volunteers working in this centre; we used to recruit and train about 8-10 each year to replace those who leave and to meet the increasing demand for advice. This year, as a result of Coronavirus, we need to double the number of new volunteer advisers. We have already seen an increase in demand for our service and the FCA has predicted that the number of people in debt will increase by 60% over the coming year.</p> <p>We will be applying to most town and parish councils</p>
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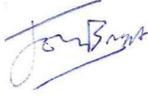
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# South Hinksey Parish Council

## Declaration

I have read and understood the South Hinksey Parish Council grants policy and agree to abide by the conditions outlined.

Signature:

A handwritten signature in blue ink, appearing to read 'John Smith', written over a horizontal line.

(digitally signed)

Position: Director

Date: 18/01/2021